Slow Medicine – An Old Approach to a New Problem

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Disclosure

□ I have no relevant financial relationships with commercial interests to disclose.



Objectives

Participants will be better able to:

- Identify the population who would benefit from "Slow Medicine"
- Differentiate the difference between severity of illness and prognosis
- Describe methods for eliciting a patient's goals and wishes as part of the QAPI
- List the resources needed to promote "Slow Medicine" for at-risk residents



Guiding Principles

- □ The will of the patient, not the health of the patient, is the ultimate goal of health care.
- □ As a health care provider, you are one of the most abnormal people on the planet.
- Uncertainty is almost always attended by fear.
- Fear is almost always a factor in decisions in medicine that lead to bad outcomes.



Abnormal People Vs. Normal people



Populations

- □ Healthy people and people with acute, timelimited conditions
- □ People with stable or early chronic conditions
 - Maintain their usual social role and have long life expectancy
- □ People with serious, progressive, eventually fatal illness
 - Meet the "surprise question" criterion



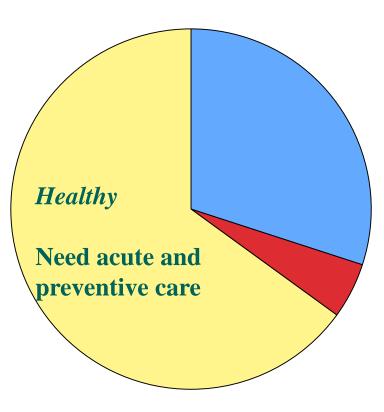
New Terminology Needed

- □ Hospice focuses on people in the last 6 months of life
- □ Palliative care focuses on symptomatic improvement regardless of health status
- □ Care for those with Eventually Fatal, Chronic Conditions*
 - PACE, some HMOs (SCAN), Sutter AIM, Home Support, Gunderson Lutheran
- CALTCM
- ACOs(?), Comprehensive Primary Care (?)

A Century to Get Into Problems

| | 1900 | 2010 |
|--------------|--------------------------------|-------------------------------------------------------------------------------------------|
| Age at death | 46 | 80 |
| Top causes | Infection Accidents Childbirth | Cancer Organ system failure Stroke Dementia |
| Disability | Not much | 2 - 4 years before death |
| Financing | Private, modest | Public (Medicaid and Medicare) Substantial (83% in Medicare, ½ of women in Medicaid |

Health Status of the Population



Chronic Illness consistent with usual role –

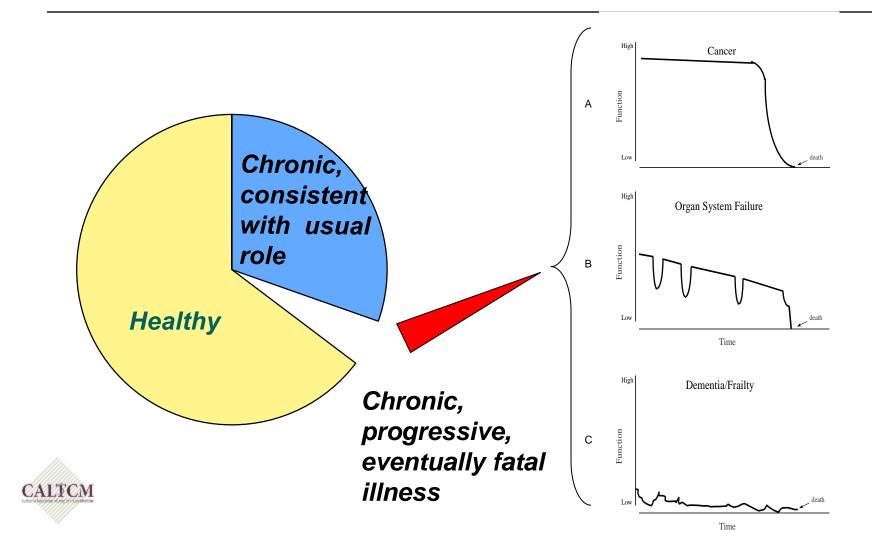
Need acute and preventive care, and education about the future

Chronic, progressive, eventually fatal illness

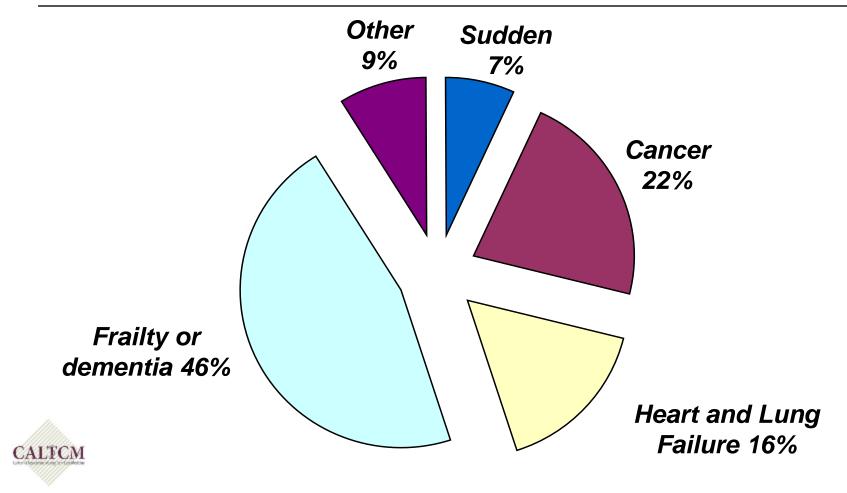
Needs: Different services and priorities. Excellent caregivers



Five Percent of the Population



Medicare Decedents



93% of patients have "expected deaths"

Severity vs. Prognosis

- □ Severity
 - Traditional: severity framed in physiologic terms (FEV1, EF) or functional deficits or age
 - New model framed in patient's perceived quality of life or goals
- Prognosis
 - Traditional: computed based upon above factors
 - New model: chances that interventions will achieve patient goals

ePrognosis | Estimating Prognosis for Elders

Home Calculators About How We Sort How to Use FAQ Feedback Links GeriPal

Expand

Schonberg 5 & 9 yr

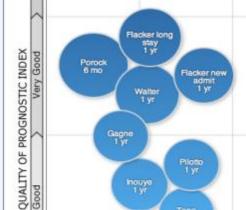
Lee 4 yr

Each bubble represents a prognosis calculator. Click on a bubble to view the calculator.

TIME FRAME

< 2 years > 2 - 3 years > 3 years

Settings Filter



Moderate





What Is Needed To Help People with Eventually Fatal Chronic Conditions(EFCC)?

- □ "Deep" advance care planning
- □ A committed, capable team
- □ A system with options
- □ Caregiver education and support
- Proper financing
- □ Respect for patient decision-making



"Deep" Advance Care Planning

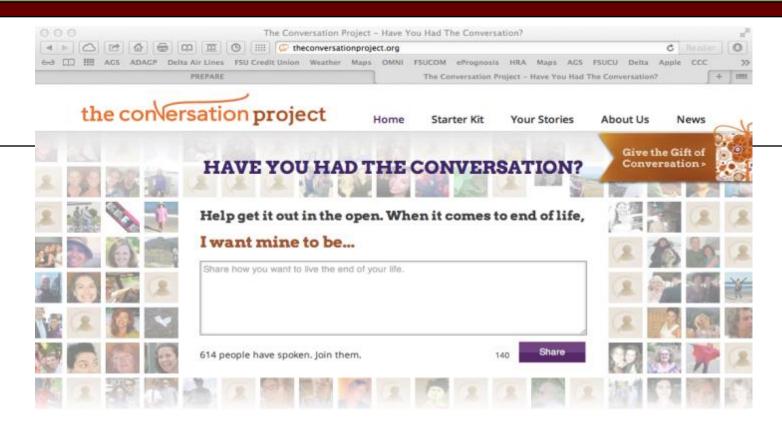
- □ Occurs early in the course
- Repeated and graduated over time
 - Responsive to change
- □ Foundation –understanding of and respect for the patient's goals and wishes
- Courageous willing to modify standard clinical guidelines and quality measures
- □ Contemplative based on reflection



3- Step Process

- □ Understand the patient's goals and wishes
 - Make sure the caregivers understand and accept them
- Complete advance care documents
 - Name and educate a surrogate
- □ Complete a POLST for when the "surprise question" applies





WHAT it's all about



Hear from co-founder Ellen Goodman about what The Conversation Project is, what we're asking people to do and why she got involved.

WHY it's important

60% of people say that making sure their family is not burdened by tough decisions is "extremely important"

56% have not communicated their end-of-life wishes

One conversation can make all the difference.

Source: Survey of Californians by the California HealthCare Foundation (2012)

HOW to get started

Explore our Starter Kit for tools and tips to help you have the conversation.

EXPLORE STARTER KIT



Understanding Goals & Wishes

- □ What is most important in your life?
- □ What experiences have you had with serious illness?
- □ Can you imagine a health situation that would be worse than death?
- □ How do you balance quality of life with medical care?
- □ Have you changed your mind about what is important over time?



Go Wish Cards

- □ Developed by the Coda Alliance (CA) in 2006
- □ 36 cards with short statements people often cite as important at the end of life
- □ Goal is to stimulate thought and discussion about values
- □ Geared for wide range of people from independent to frail or cognitively impaired



Advanced Care Planning

- □ Future more interactive websites
 - www.PrepareForYourCare.org
 - www.MyDirectives.com
- □ Integration into the EHR
 - Meaningful Use standards
- Registries
 - State (Oregon)
 - National?
- Preferred Intensity of Treatment?

POLST

- Adopted in California
- □ Increasing amounts of evidence of its value
 - Concordance with wishes
 - Enhancement of palliative care
- Controversies developing
 - Who holds the discussion? Training?
 - Requirements for use
 - Who can sign it?



Medical Decisions in EFCC

- □ Guided by:
 - Patient wishes and advance directives
 - Evidence-based outcomes valued by the patient
 - A recommendation by an experienced, compassionate team
- □ Informed by:
 - Recognition of risk
 - Use of prognostic indicators



Create A High-Performance Org

- □ Get training!!
 - Calif. Coalition for Compassionate Care
 - □ <u>http://coalitionccc.org</u>
 - Respecting Choices
 - http://respectingchoices.org/training_certification
- □ Set performance standards
 - e.g., PACE 100% completion rate by 2 months
 - E.g., 90% treatment concordant with POLST
- Foster family discussions

What People With EFCC Need

- □ Relief of medical symptoms
 - Especially pain
- Caregivers who are trained and supported
- Continuity of services and providers
- □ A safe environment that promotes function
- □ Help with planning for the future
- Providers who commit to following the patient's wishes
- □ A quality system that measures these things

Provider Decision-making

- □ What are this patient's goals?
- □ Is the treatment I'm considering likely to help the patient reach her goal?
- □ What harms may come from treatment?
- ☐ If we decide not to provide this treatment, what else do I need to do to reduce suffering or enhance quality of life?



Case Example

- □ 92 year old woman, living in an SNF dementia care unit
- □ POLST (discussed with son) DNR, comfort level of care, no artificial nutrition
- □ Found unconscious, aide called 911 before checking chart, patient transported to hospital
- □ Heart rate 220. Treated and HR now 86. Resident is now awake and alert.
- What next?

Slow Medicine Principles

- □ Understand the person deeply, acknowledging both losses and strengths
- Accept the need for interdependence and promote mutual trust
- Communicate well and with patience
- Make a covenant for steadfast advocacy
- □ Maintain an attitude of kindness no matter what



Recommended Resources

- □ Sick to Death, Joanne Lynn, Milbank Fund, NY, 2004
- My Mother, Your Mother: Embracing Slow Medicine, Dennis McCullough, Harper, NY, 2008
- □ www.capc.org
- □ <u>www.polst.org</u>
- □ <u>www.TheConversationproject.org</u>
- □ <u>www.PrepareForYourCare.org</u>
- □ <u>www.MyDirectives.com</u>



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Long-Term Care

People are living longer with chronic illness. By 2050, the number of people in the U.S. over the age of 85 is expected to double, to 8.5 million. Palliative care is essential to achieving the goal of excellent and cost-effective care for adults with complex, advanced illness. The following materials are suggested as a starting point for exploring opportunities to provide palliative care services in the long-term care setting.

Toolkits Citations

Books Training

Research References Long-Term Care Models

Presentations Organizations

CITATIONS

Please visit CAPC's Citations page devoted to long-term care for the most up-to-date references on long term care.

-Return to Top-

BOOKS/MANUALS

Palliative Care Best Practices: A Guide for Long-Term Care and Hospice. A Publication of the Colorado-based
Center for Improving Value in Health Care

Palliative Care Best Practices: A Guide for Long-Term Care and Hospice was developed by the Colorado Center for Improving Value in Health Care. The guide is specific to Colorado laws/regulations, but the approach of providing a time-line of important palliative care interventions in the long -term care setting is appropriate for all states.